

As customer of Partford we would like to assess the service we provide to you by placing a cross in each of the following points. Your answer is crucial so that we can give an even better service.

	Excellent	Good	Fair	Poor	No Contact / Not Applicable
Service Effectiveness (Waiting time, friendliness and courtesy, suitable housing)	☐	☐	☐	☒	☐
Commercial Assistance (Assurance in the elaboration of proposals, availability for information, clearness information provided, fast troubleshooting)	☐	☐	☐	☒	☐
Administrative Assistance (Assurance in the elaboration of the bill, availability information for)	☐	☐	☐	☒	☐
Technical Assistance (Presentation / Kindness, Duration Time, Clarity of service, rates for energy, trouble shooting)	☐	☐	☐	☒	☐
Reliability expectations (Respect to time to call, the company's flexibility, availability to repair/replacement)	☐	☐	☐	☒	☐
Anomalies resolutions - Complaints (Delays, Response Time)	☐	☐	☐	☒	☐

	Excellent	Good	Fair	Poor	No Contact / Not Applicable
What is the degree of satisfaction regarding our products / services	☐	☐	☐	☒	☐
Do you recommend our services and products?				☒	☐
Please indicate any suggestions that might improve our service					

Thank you for your time

Your feedback will help us to improve our performance

Customer Signature

to NUC PART A 44
 / Name: Chad Gaudin
 Date: 05/29/2015